

Excellence Commercial Products

STANDARD WARRANTY - Within the Continental United States

Excellence Industries warrants to the user: ONE-YEAR CABINET WARRANTY

The cabinet and all of its parts shall be free of defects in the material and workmanship under normal use and service for a period of one year from the date of purchase. Excellence Industries sole obligation under this warranty shall be limited, at its option, to either repairing or replacing any part of the cabinet determined by Excellence Industries to be defective. Excellence will pay standard labor rates when service is dispatched through Excellence Industries national service desk at 1-877-872-3797. Labor for outside service companies is only reimbursable with prior arrangements and written approval from Excellence Industries.

ADDITIONAL FOUR-YEAR COMPRESSOR WARRANTY

In addition to the Standard Warranty, Excellence Industries offers an additional FOUR YEAR COMPRESSOR WARRANTY. Excellence Industries agrees to replace the compressor with a compressor of like or one or similar design an capacity if it is determined by Excellence that the compressor is inoperative due to defects in factory workmanship or material under normal use and service. The warranty is for the part only and does not include any labor charges.

Excellence's obligation under the Four-Year Compressor Warranty Contract shall be limited to a period not to exceed five years from the date of installation. The Four-Year Compressor Warranty does not apply to any part of the cabinet or its finish, nor does it apply to the control, relay, fan or any electrical component.

Further terms of the contract cannot be considered valid if the compressor has been subjected to an accident, alteration, abuse, misuse, or damaged by shipping, delivery, flood, fire, or acts of God. The Four-Year Compressor Warranty Contract shall place no liability on Excellence for any labor or labor costs in replacing the compressor, heat exchanger, drier, fan or replaceable parts of the cabinet. Excellence Industries shall only be obligated to furnish the replacement compressor.

LIMITED FIVE-YEAR LEAK WARRANTY

The cabinet shall be free of insulation failures and refrigerant leaks within the insulated area of the cabinet for a period of five years from the date of installation or six years from the date of manufacture, whichever occurs first. Excellence sole obligation under this warranty shall be limited to the following:

- Year one after purchase – Full replacement including freight.
- Year two after purchase – A new cabinet can be purchased by customer at 20% of the original purchase price. Customer to bear cost of freight from Excellence warehouse.
- Year three after purchase – A new cabinet can be purchased by customer at 40% of the original purchase price. Customer to bear cost of freight from Excellence warehouse.
- Year four after purchase – A new cabinet can be purchased by customer at 60% of the original purchase price. Customer to bear cost of freight from Excellence warehouse.
- Year five after purchase – A new cabinet can be purchased by customer at 80% of the original purchase price. Customer to bear cost of freight from Excellence warehouse.

At Excellence Industries discretion, the company can demand return of the cabinet in question. Excellence will pay any associated cost of freight to perform internal leak tests. If the unit is deemed to not have an internal leak, the customer must bear all the cost of freight both to and from Excellence's facilities and service.

Do not Drill Holes in Cabinet

Refrigeration tubing and wiring is routed through the cabinet walls. Leaks, wet insulation, or electrical problems caused by drilled holes are not covered by warranty. Any tampering with, drilling holes in or unauthorized modification to the cabinet will void all warranties.

General:

ABUSE, MISUSE, ACCIDENTS – Excellence Industries shall not be responsible for parts or assemblies, which upon inspection are determined by Excellence Industries to have been subjected to misuse, neglect, lack of maintenance, alteration, accident, abuse, damage during transit or delivery or by fire or flood.

CONSEQUENTIAL DAMAGES - IN NO EVENT SHALL EXCELLENCE INDUSTRIES BE LIABLE FOR SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, FOOD SPOILAGE OR PRODUCT SPOILAGE CLAIMS, NOR FOR ANY DELAY IN THE PERFORMANCE OF THIS WARRANTY DUE TO CAUSES BEYOND ITS CONTROL.

The standard warranty and any service contract related to the STANDARD WARRANTY shall apply only to the products sold and used within the boundaries of the Continental United States.

Users may file warranty claims either directly with Stajac or with immediate seller from whom the cabinet was purchased. All claims must be supported by information concerning the alleged defect and specifically identified by the Serial Number of the cabinet.

THERE ARE NO OTHER, WARRANTIES EXPRESS, IMPLIED OR STATUTORY, EXCEPT THIS WARRANTY, WHICH IS IN LIEU OF ALL OTHER WARRANTIES INCLUDING TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.



Profit from the Power of Partnership.

EXCELLENCE INDUSTRIES
500 S Falkenburg Road, Suite 200
Tampa, Florida 33619
813-870-0340
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