

VIII. WARRANTY

- Cadco, Ltd. warrants these ovens (in the United States and Canada) to be free from defects in material and workmanship for a period of two years from date of purchase, unless otherwise noted below***.
- Warranty does not apply in cases of misuse, abuse or damage from external service or repair attempts by unauthorized personnel.
- **Copy of original invoice is required for proof of purchase date for warranty coverage.**
- **ALL WARRANTY / SERVICE ISSUES MUST BE AUTHORIZED FIRST! PLEASE CALL TOLL-FREE (877) 603-7393.**
- **WARRANTY PERIODS:**
 - ◆ **OV SERIES COMPACT MANUAL CONVECTION OVENS :**
 - **120 Volt Models** (OV-003, OV-013): Two Year Limited Warranty (One year Carry-in service & parts, 2nd year parts only)***
 - **208-240 Volt Model** (OV-023): Two Year Limited Warranty (One year On-site service & parts , 2nd year parts only)***
 - ◆ *****ALL OVENS:**
 - **90 day warranty on all light bulbs and gaskets. NOTE:** These items are easily changeable on-site by user and **do not qualify for service center warranty assistance.**

NOTE: Using a Cadco oven without a gasket or with one in disrepair may cause the hinges to seize, as well as limit the oven's ability to maintain the proper temperature. Doing so will void the warranty on the hinges. Please inspect and clean the door gaskets daily.
 - 30 day warranty on glass.
If required, call Cadco directly for warranty replacement of these items within first 90 days.
 - **ALL CONVECTION OVEN MOTORS ARE BACKED BY A ONE YEAR WARRANTY**
- **WARRANTY PROCEDURES:**
 - ◆ The customer is responsible to ship or deliver Carry-in service items to a Cadco authorized service center, or directly to Cadco**, along with a copy of the original invoice or sales receipt for proof of purchase date, and a description of the problem.
 - ◆ *****If returning a unit directly to Cadco, Ltd. for warranty repair, please call us first for a Return Authorization Number. Return Authorization Number MUST be written on outside of carton to track the unit and avoid service delays.***
 - ◆ *If shipping the unit to Cadco or to a service location, be sure to pack it securely and insure it for its original purchase price. Cadco is not responsible for damage or loss of unit in transit to us or a service center.
 - ◆ ***Please do not take your unit to the store where you purchased it for warranty repair. For the Cadco authorized US service agent nearest you, please contact:***
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